

# 24 Hour Helpdesk Guru - How To Setup A Helpdesk For Free

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24 Hour Helpdesk Guru with Transferable Resale Rights How To Setup A Helpdesk For Free With 24 Hour Help desk Guru you can have your own fully functioning, Top Quality Helpdesk Software. And what's more we'll show you where to get it (for free) and more importantly, how anyone can install it quickly and simply by following our fully screens hotted step by step instructions. Installing your own helpdesk doesn't come any quicker, easier or CHEAPER than this. And if you're just starting out I think you'll agree that ALL the above are important! In fact let's talk expense for a few seconds... If you were to buy helpdesk software of the caliber of the software we're recommending, you would almost certainly pay in excess of a few hundred dollars for it. Then you'd have to struggle through often poor documentation to try to set it up. If you're a 'non-techy' that could be a nightmare! And depending on the license you might only be able to install it on one or two of your servers. Here's what is included with the software we recommend: \* Create multiple users and multiple departments \* Fully searchable ticket database \* Create different levels of user (user, administration etc) \* Add attachments to tickets \* Various filters (priority, departments, open tickets, awaiting response etc) \* Auto-added signatures for all helpdesk staff \* Blocks spam - 'captcha' and questions determine whether the customer is a 'real' human or spambot \* Customers can rate replies and knowledgebase items \* 'Autoclose' tickets after a set duration \* Create your own FAQ section \* Add notes to tickets that are only seen by other helpdesk staff \* Assign levels of access for helpdesk staff \* Software automatically compensates for different time zones \* Outstanding reporting facilities - instantly see how many tickets are waiting for your reply etc Installing a helpdesk for your customers should be one of the first things you do for your online business. 24 Hour Helpdesk Guru - How To Setup A Helpdesk For Free [Rights: Resale Rights]

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