

The Six Sigma Black Belt Handbook - , Lorraine Daniels

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EXTREME SIX SIGMA: A new series that takes Six Sigma to the next level. The Six Sigma Operational Methods Series goes beyond simply explaining Six Sigma basics to interested managers--these are hard-core working tools of statistical methods, quantitative and intense, aimed at mathematically sophisticated Six Sigma practitioners unwilling to settle for anything less than peak performance in manufacturing and services. Written by four instructors from the world-renowned Motorola University, this handbook provides the tools Six Sigma Black Belts and Master Black Belts need to deal with the most intractable business problems. The authors show how to integrate research and development, manufacturing, human resources, finance, marketing, quality, and customer service with corporate vision, mission, and key strategies.

- * Tools for estimating quality project cost on a project by project basis
- * A complete guide to understanding and writing financial reports
- * Methodologies for leading multiple projects
- * Problem-solving tools like Design for Six Sigma and TRIZ

Contents: Strategy: Planning for Six Sigma * Project Management * Performance Reporting * Leadership for Six Sigma: Organizing for Six Sigma * Team Leaders Tools * Team Measurement Concepts * Corporate Initiatives: SixSigma * Lean Thinking * Human Resources Management: Organizational Alignment * Compensation and Recognition * Methodology Tools: Define * Measure * Analyze * Improve * Triz * Control * Design for Six Sigma * Financial Measurements: Financial * Operational * Reporting * By Industry: Service * Transaction * Manufacturing * Healthcare * Human Resources Management

Author: McCarty, Thomas Author: Daniels, Lorraine Publisher: McGraw-Hill Professional Illustration: N Language: ENG Title: The Six Sigma Black Belt Handbook Pages: 00589 (Encrypted EPUB) / 00589 (Encrypted PDF) On Sale: 2004-11-19 SKU-13/ISBN: 9780071443296 Category: Business & Economics : Management Science

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